

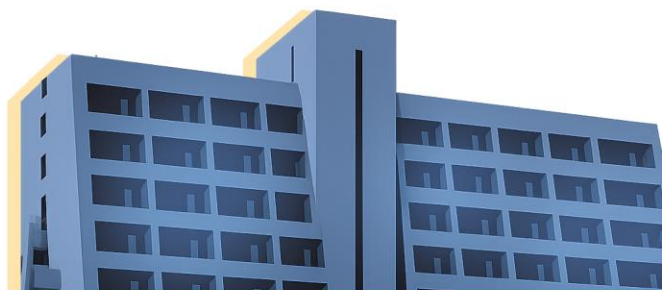


University of Mosul / College of Tourism Sciences



The Hotel Studies Department

Guide 2025





About the Department of Hotel Studies

The Department of Hotel Studies is one of the main departments within the College of Tourism Sciences. It was established in 2018 under Ministerial Order No. T.M. 7229/3/3 dated on 2018/10/10 under the name "Department of Hotel Management", in response to the labor market's need for academically and professionally qualified hospitality personnel. The name was later changed to the "Department of Hotel Studies" under Ministerial Order No. T.M.3/T/810 on 2022/1/27 to align with modern academic directions and broaden the scope of specialization.

The department aims to graduate distinguished students with administrative and technical skills required to work in the hotel sector at both local and regional levels. Its programs and curriculum are focused on the future vision of hotel management and sustainable tourism development. It also emphasizes collaboration between students and faculty members to create an effective learning environment that fosters professional awareness, creativity, and growth.

The department seeks to strengthen its academic and professional standing by forming partnerships and collaborating with public and private institutions, and through active participation in conferences, seminars, and festivals related to the hospitality and tourism sector. Since its establishment, the department has successfully graduated about 47 students at the undergraduate level and currently includes seven qualified and experienced faculty members in hotel and hospitality management.



A Word from the Head of the Department of Hotel Studies

The Department of Hotel Studies is pleased to welcome you to one of the most vital specializations aimed at preparing qualified professionals capable of working efficiently in the hospitality and tourism sectors. The department places great emphasis on integrating academic knowledge with practical application, in line with the current labor market requirements, to graduate students equipped with both theoretical and hands-on skills necessary for competing in hospitality and hotel management fields.

We are committed to providing a stimulating learning environment through up-to-date academic programs and carefully designed curricula that enhance students' critical thinking, creativity, and teamwork abilities—all within a framework of academic excellence and quality. We always strive for our graduates to be models of competence and professionalism and active contributors to the development of the tourism and hospitality sector at both local and regional levels.

Assistant Professor
Dr. Wisam Abdullah Hussein
Head of the Department of Hotel Studies



Vision, Mission, and Objectives

- **Vision**

The department aspires to become a center of advanced education in the hospitality industry, contributing to service quality enhancement and the sustainable development of Iraq's tourism sector.

- **Mission**

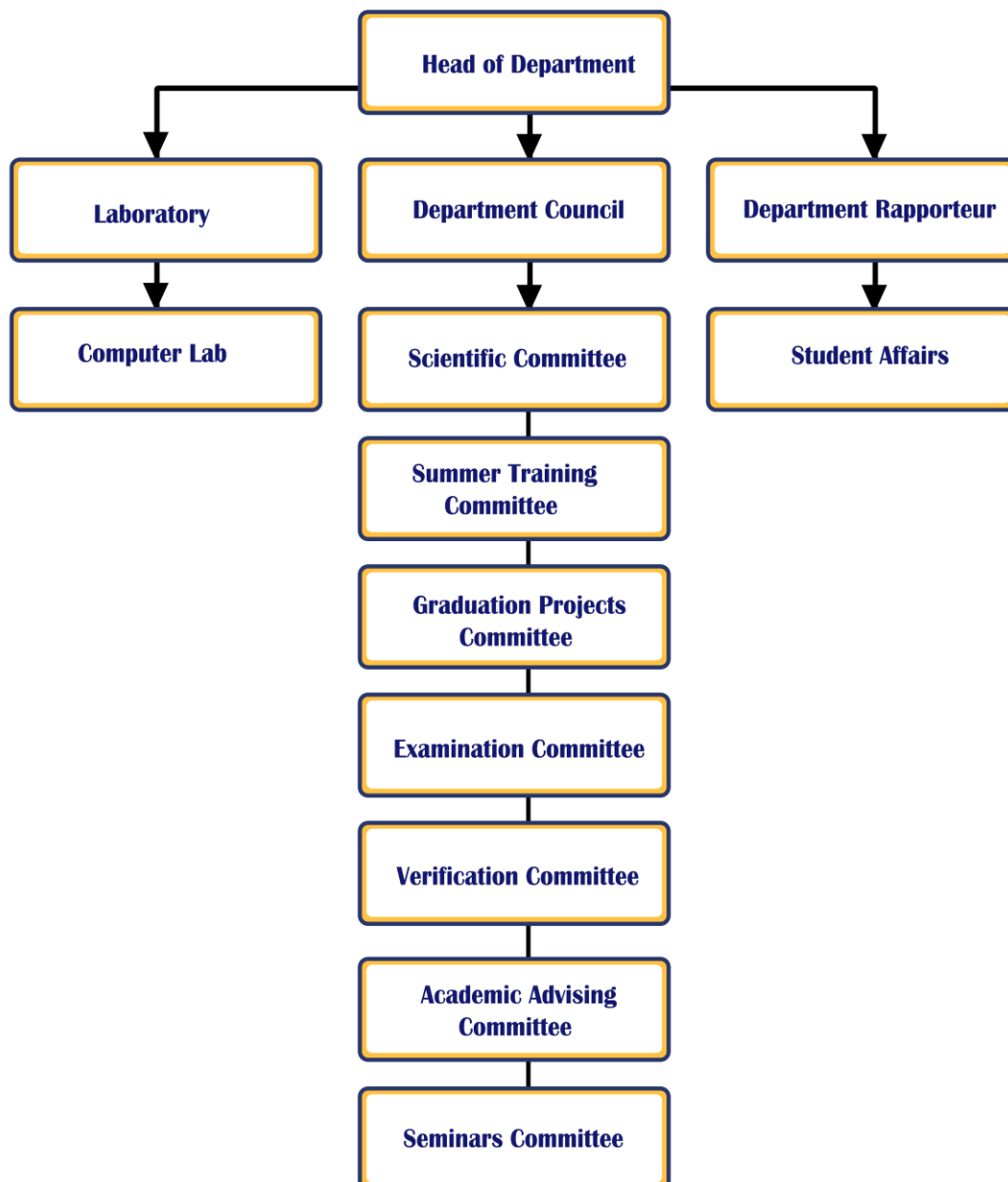
To provide a comprehensive learning environment that supports applied education and scientific research in the field of hotel studies, and to develop students' leadership and professional skills. The department aims to graduate outstanding students who can meet labor market needs and drive innovation and sustainable development in the hospitality sector.

- **Objectives**

1. Apply and disseminate performance quality standards among faculty and students to enhance academic competence and excellence.
2. Prepare students to assume leadership roles in administrative departments within the hotel and tourism sectors.
3. Enhance the scientific level of academic research by linking it to real challenges facing the hotel and tourism industry.
4. Support students who wish to pursue graduate studies in hotel and tourism fields.
5. Develop students' intellectual and professional abilities to prepare them for real-world challenges in their careers.
6. Integrate sustainable development concepts into curricula and research to guide students toward developing responsible and sustainable tourism.



Administrative Structure of the Department





Roles and Responsibilities

- **Duties of the Head of Department**

The Head of the Department is the first person responsible for managing the department and organizing its scientific, administrative, and financial affairs. His/her duties include preparing and monitoring the implementation of the department's strategic plan, supervising academic and research activities, and ensuring students' regular attendance and participation in exams. The Head is also concerned with developing the department's internal and external relations, providing its educational, research, administrative, and financial requirements, while focusing on enhancing performance quality and improving academic outcomes. He/she also supervises the periodic review of study curricula, presents proposed updates to the College Council, and follows up on the faculty members' commitment to their academic and administrative duties. The Head submits periodic reports on the department's activities, participates in the scientific evaluation process by presenting research for academic promotion and support, determines the department's staffing needs, recommends annual admission plans, and supervises the distribution of class schedules. In addition, he/she holds regular meetings with students to listen to their suggestions and problems and works to overcome the obstacles they face.

- **Duties of the Department Rapporteur**

The Department Rapporteur is assigned a vital coordinating role, which includes following up on the department's daily affairs, organizing documents and records, and monitoring students' absences. He/she also supervises the classroom environment by providing the necessary educational supplies and is



responsible for preparing lesson and exam schedules in coordination with the teaching staff to ensure the smooth running of the educational process.

- **Department Council**

The Department Council is the consultative body that contributes to shaping internal policies and monitoring the implementation of academic plans. It works in coordination with the Head of Department to ensure the integration of scientific and administrative activities. The Council is also responsible for supporting academic and administrative staff and working to improve programs and educational practices in line with institutional development standards.

- **Scientific Committee**

The Scientific Committee is one of the most important permanent committees in the department and is formed by a decision from the Department Council according to the instructions of the Ministry of Higher Education and Scientific Research. This committee is responsible for overseeing scientific and specialized matters related to the study curricula, academic plans, curriculum development, and the approval of textbooks and references. It also monitors academic performance evaluations, teaching allocations, and the review of course content to ensure alignment with scientific updates and labor market requirements.

- **Examination Committee**

The Examination Committee undertakes precise tasks related to organizing and monitoring exams in their various stages, starting with the preparation of invigilation schedules, staff distribution, and receipt of exam questions, up to organizing the results and ensuring their confidentiality. It also analyzes the results and derives statistical indicators related to success and failure rates and



follows up on second-round exams (for completing students) according to strict regulations.

- **Audit Committee**

The Audit Committee works in parallel with the Examination Committee during exam periods. It audits the grades submitted by faculty members, whether for coursework or final exams, to ensure their accuracy before they are officially announced. This committee is a fundamental pillar in ensuring the integrity and accuracy of final results.

- **Graduation Projects Committee**

This committee is responsible for organizing the process of preparing and discussing graduation projects, starting from collecting research proposals from the faculty, organizing their distribution to students according to specific standards, with continuous follow-up on the project's progress, and ending with forming discussion panels and documenting their outcomes.

- **Academic Advising Committee**

The committee aims to provide academic support to students through individual and group counseling meetings, during which academic and educational problems faced by the students are heard and detailed reports are prepared to be submitted to the department administration to help in finding appropriate solutions.



- **Summer Training Committee**

The Summer Training Committee is responsible for coordinating and facilitating the training of third-year students in state institutions by issuing official correspondence, monitoring students' performance during the training period, and receiving final reports, thereby enhancing their practical experience and complementing the theoretical aspects they learned in the classroom.

- **Seminars Committee**

The Seminars Committee in the Department of Hotel Studies is concerned with reviewing and discussing the scientific research submitted by faculty members to ensure its consistency with the department's objectives and academic plans, in a way that contributes to developing the educational process and keeping pace with the needs of the tourism market.



Faculty Members

No.	Name	Position	Academic Title	General Specialization	Specific Specialization
1	Dr. Wisam Abdullah Hussein	Head of Department	Assistant Professor	Geography	Population Geography
2	Hiba Khalid Bakr	Department Rapporteur	Assistant Lecturer	Business Administration	Strategic Management
3	Zahraa Abdulghani	Assistant Lecturer	Assistant Lecturer	Business Administration	Marketing Management
4	Ahmed Kanaan Hussein	Assistant Lecturer	Assistant Lecturer	Business Administration	Financial Management
5	Rana Khairuddin	Assistant Lecturer	Assistant Lecturer	Business Administration	Organizational Management
6	Abdullah Mohammed Taher	Assistant Lecturer	Assistant Lecturer	Financial and Banking Sciences	Banking Management
7	Shaimaa Fahad Rashid	Assistant Lecturer	Assistant Lecturer	Computer Science	Cloud Computing



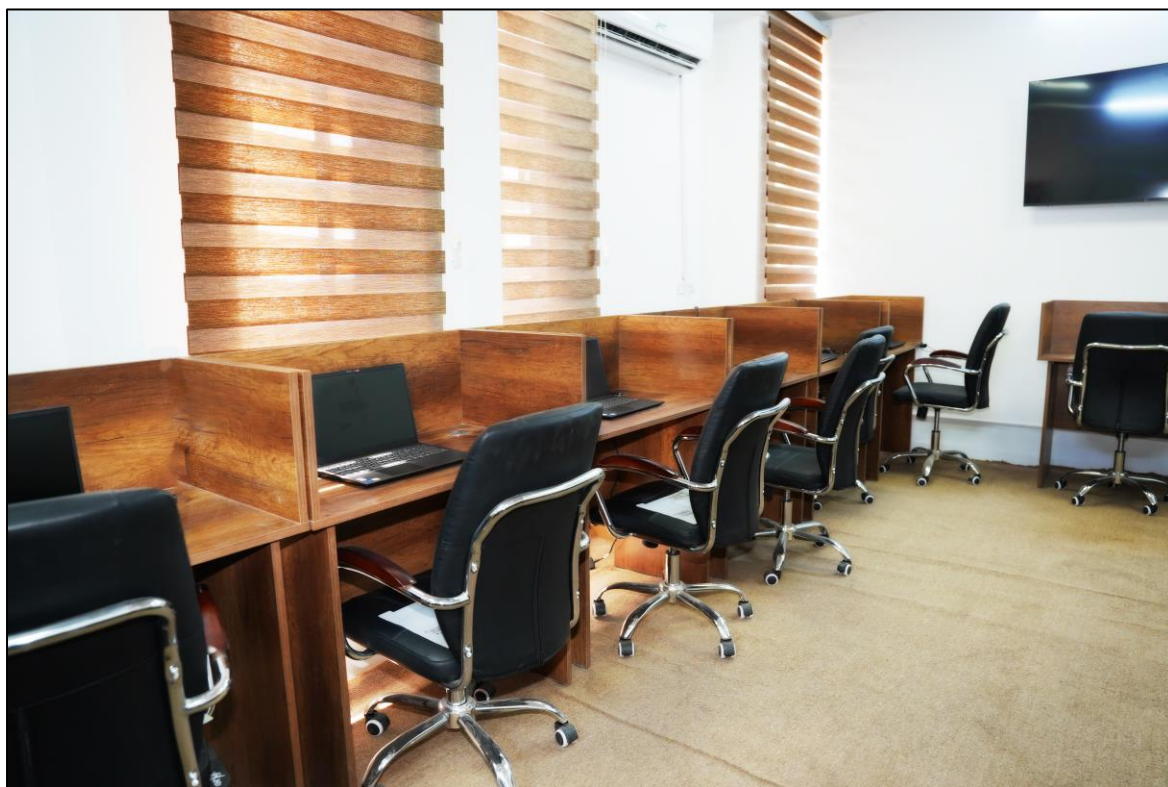
Laboratories and Classrooms

The classrooms are well-equipped to support the educational process, featuring organized seating arrangements and good natural lighting. They are also equipped with air conditioners and projectors to enhance theoretical teaching and interactive presentations. The department administration strives to provide a comfortable and stimulating classroom environment.

The computer lab is set up according to the standards required by the Ministry of Higher Education and Scientific Research, equipped with modern computers. These labs support the practical side of the curriculum, especially in the fields of computer applications, e-management, and scientific research. Smart screens are also available to facilitate software demonstrations.









Student Activities and Field Visits

The Department of Hotel Studies in the College of Tourism Sciences emphasizes hands-on and practical learning by organizing field visits to prominent hotel and tourism institutions. These visits aim to provide students with real-world experience and a deeper understanding of hotel operations and management.

The department also encourages active participation in student activities that help enhance personal and social skills. These activities reflect the department's commitment to creating a comprehensive learning environment and preparing qualified hotel management graduates who are well-equipped for the demands of the tourism and hospitality job market.

Summer Training and Practical Application

Summer training and practical application are essential parts of the academic program at the Department of Hotel Studies, University of Mosul. The department works to enhance students' practical skills by arranging internships in hospitality and tourism institutions.

It coordinates with relevant organizations to assign students to appropriate training sites, giving them the opportunity to apply theoretical knowledge in real-world settings. Through these training programs, students gain practical experience that enables them to integrate into the hospitality labor market and develop their professional competencies, thereby improving the overall quality of educational outcomes.



First Year Courses

Course Title	Credit Hours
Arabic language	3
Computer	3
human rights	3
Tourism Statistics	3
English language	3
History of Iraqi Civilization	2
Principles of Hotel Management	2
Hotel Accounting	1
Principles of Tourism	1
Physical Education	1



Second Year Courses

Course Title	Credit Hours
Food Hygiene and Occupational Health	3
Iraqi Tourist Attractions	3
Conference and Festival Management	3
Front Office Management	3
Guest Conduct	3
Professional Ethics	2
College of Tourism Economics	2
English Language	1
French Language	1
Democracy	1
Crimes of the Ba'ath Regime in Iraq	1



Third Year Courses

Course Title	Credit Hours
French Language	1
English Language	1
Travel and Tourism Law	1
Protocol and Etiquette	3
Public Relations Management	3
Hotel Planning	3
Hotel Investment	3
Hotel Organization Management	3
Restaurant Management	3
Hotel Security and Safety	3
Nutrition	2



Fourth-Year Courses

Course Title	Credit Hours
English Language	3
Hospitality Industry	2
Research Methodology	2
Human Resource Management	2
French Language	3
Hotel Marketing	2
Tourism Crisis Management	2
Tourism Media	2
Tourism Legal Regulations	2
Hotel Information Systems	2



Faculty Research Statistics (2020–2025)

Academic Year	Local Research	International Research	Scopus-Indexed Research
2020–2021	–	–	1
2021–2022	–	3	–
2022–2023	3	4	1
2023–2024	2	2	–
2024–2025	9	–	2



Workshops and Seminars (2020–2025)

No.	Activity Title	Activity Type	Academic Year
1	Environmental Tourism and its Role in Environmental Protection	Workshop	2020–2021
2	Implementing Sustainable Tourism Plan Using SDGs	Workshop	2021–2022
3	Tourism Sector Reality in Iraq	Workshop	2022–2023
4	Addressing Riverfront Encroachment in Nineveh	Workshop	2022–2023
5	Knowledge Tourism is Power	Workshop	2022–2023
6	Cloud Kitchen and Restaurant Management	Workshop	2022–2023
7	Social Media and its Impact on Tourism	Workshop	2022–2023
8	Applying ISO2600 for Social Responsibility in Tourism	Workshop	2022–2023
9	Tourism Growth Impact on Performance Quality	Workshop	2023–2024
10	Skill Development for University of Mosul Employees	Workshop	2023–2024
11	Tour Guide Role in Sector Development	Workshop	2023–2024
12	Media Planning's Role in Sustainable Tourism	Workshop	2023–2024
13	Leadership Styles and Impact on Soft and Hard Skills	Workshop	2023–2024
14	Diet Restaurant Management	Workshop	2023–2024



15	AI and Effective Communication in Family Leadership	Workshop	2024–2025
16	Digital and Traditional Drug Impact on Society	Workshop	2024–2025
17	Panel Discussion: Women's Ambitions and Job Market	Workshop	2024–2025
18	Tourism Growth Impact on Performance Quality	Workshop	2024–2025
19	Tour Guide Role in Sector Development	Course	2024–2025
20	Media Planning's Role in Sustainable Tourism	Workshop	2024–2025



Sample of Graduation Projects (2021–2022)

No.	Research Title	Students' Names	Supervisor	Academic Year
1	The Role of Tourism Marketing in Promoting Green Hotels	Abdullah Ahmed, Abdulalim Mohammed	Asst. Lect. Zahraa Abdulghani	2021–2022
2	The Role of Tourism in National Income	Mustafa Aysar, Amina Iyad	Asst. Prof. Dr. Manal Raafat Khalid	2021–2022
3	Tourism in Nineveh Province	Othman Ezz Al-Arab, Mohammed Jamal	Asst. Lect. Hiba Khalid	2021–2022
4	The Role of Climate in Attracting Tourists	Zaid Mohammed Ali, Yasser Muharram	Asst. Prof. Dr. Manal Raafat Khalid	2021–2022
5	The Role of Tourism Media in Promoting Tourism	Ahmed Fares Mohammed, Ahmed Ali Salim	Asst. Lect. Safwan Nafi	2021–2022
6	Rights of the Hotel Owner and the Guest	Abdullah Anmar, Shahm Ahmed	Asst. Lect. Ahmed Kanaan	2021–2022
7	Sustainable Development Elements and Their Role in Tourism Sector Growth	Aseed Sohaib	Asst. Lect. Hiba Khalid	2021–2022
8	Obstacles to Sustainability of Archaeological Sites in Nineveh Province	Aya Adel, Maryam Bashar	Asst. Lect. Hiba Khalid Bakr	2022–2023
9	Designing a Tourist Resort According to ISO:14015 to Achieve Sustainable Tourism Goals	Yasser Muthanna Hikmat, Waadallah Khalid	Asst. Lect. Hiba Khalid Bakr	2022–2023
10	Description and Diagnosis of the Digital Maturity of Tourism Organizations	Ali Ahmed Younis, Bassman Abduljabbar	Asst. Lect. Ahmed Kanaan	2022–2023



11	Smart Tourism and Its Role in Revitalizing the Sector	Ikram Waad, Haitham Atiyah	Asst. Lect. Ahmed Kanaan	2022–2023
12	Medical Tourism and Its Impact on the Tourism Sector in Mosul	Iqbal Murad, Dina Zidan	Asst. Prof. Dr. Manal Al-Samak	2022–2023
13	Tourism in Duhok Province	Khadija Ibrahim, Haitham Ahmed	Asst. Lect. Rana Khairuddin	2022–2023
14	Fulfilling Religious Tourism Requirements in Iraq	Rahma Falah, Nuha Shabeeb	Asst. Prof. Dr. Manal Al-Samak	2022–2023
15	Impact of Exchange Rate Changes on Tourism Sector Performance in Jordan (1995–2019)	Hamza Emad, Nooh Fares	Asst. Lect. Awhaam Saadallah	2022–2023
16	Impact of Tourism Media on the Tourism Product – Saudi Arabia as a Model	Mona Majid, Zahraa Ali Arab	Asst. Lect. Zahraa Abdulghani	2022–2023
17	Requirements for Promoting Tourism Using Social Media	Ahmed Risan, Muzahim Saad	Asst. Lect. Abdullah Mohammed Taher	2022–2023
18	The Role of Tourism Promotion in Managing Tourism Crises – Case of Arab Countries	Saif Salem, Karam Naamat	Asst. Lect. Zahraa Abdulghani	2022–2023
19	The Impact of Digital Agility on the Tourism Companies Industry	Aya Abdul Sattar Mohammed	Asst. Lect. Ahmed Kanaan	2023–2024
20	Reflections of Tourism Awareness on Sector Growth	Hussam Athmar Salem	Asst. Lect. Abdullah Mohammed Taher	2023–2024
21	The Role of Medical Tourism in Revitalizing the Sector	Hanan Mirza Khalil	Asst. Lect. Abdullah Mohammed Taher	2023–2024
22	Eco-Lodges Adoption and Its Role in Achieving Sustainable Development Goals	Reem Rakan Mohammed	Asst. Prof. Dr. Manal Al-Samak, Asst. Lect. Zahraa Abdulghani	2023–2024



23	The Role of Virtual Reality in Promoting Tourism in Mosul – A Student Perspective	Obaida Shamil Habash	Prof. Dr. Alaa Abdullah	2023–2024
24	Transformational Leadership and Its Impact on Tourism Innovation	Sajad Hatim Kareem	Asst. Lect. Rana Khairuddin	2023–2024
25	The Impact of Strategic Planning on Sustainable Tourism Development	Sundus Habash Kamal	Asst. Lect. Rana Khairuddin	2023–2024
26	Role of Tourism Site Staff in Addressing Environmental Pollution	Sawsan Naqi Shamoun	Asst. Lect. Abdullah Mohammed Taher	2023–2024
27	Requirements to Promote Safari Tourism in Northeast Mosul (Bashiqa as a Model)	Lilian Murad Hussein	Asst. Lect. Hiba Khalid Bakr	2023–2024
28	Health and Environmental Awareness of Food and Beverage Service Workers at the University Student Center	Mohammed Hamza Hassan	Prof. Dr. Alaa Abdullah	2023–2024
29	Sustainability of Ecotourism Sites in Nineveh (Waterfalls as a Model)	Yousef Ahmed Younis	Asst. Lect. Hiba Khalid Bakr	2023–2024
30	Determinants of Smart Tourism Implementation – Dubai as a Model	Yousef Medhat Sabeih	Asst. Lect. Zahraa Abdulghani	2024–2025
31	Planning and Developing Heritage Tourism in Nineveh Province	Hareth Fawaz Mohammed	Asst. Lect. Hiba Khalid Bakr, Asst. Lect. Rana Khairuddin	2024–2025
32	Readiness of Hospitality Workers to Adopt AI Technologies – A Case Study in 5-Star Hotels in Nineveh	Zahraa Emad Mohammed	Asst. Lect. Zahraa Abdulghani, Asst. Lect. Ahmed Kanaan Hussein	2024–2025
33	Impact of Ecotourism on Green Hotel Services Development	Adel Mohammed Adel	Asst. Lect. Hiba Khalid Bakr, Asst. Lect. Abdullah Mohammed Taher	2024–2025



This guide was prepared under the direction of the
Dean of the College of Tourism Sciences
Prof. Dr. Manal Raafat Khalid,
and under the supervision of the
Head of the Department of Hotel Studies,
Assist. Prof. Dr. Wissam Abdullah Hussein.

It serves as a comprehensive reference for
the Department of Hotel Studies at the
College of Tourism Sciences – University of Mosul.
The guide aims to provide a clear overview of the department's
academic vision, organizational structure, academic programs,
scientific and administrative activities,
and the services offered to students.

Prepared by
The staff of the Department of Hotel Studies.